

Travel To Moalboal And Santander

Transfers

Meet and Greet: If your domestic transfer arrangements and/or Manila hotel arrangements have been booked with us we will provide concierge assistance in Manila. Our reservations team will provide maps and details on where to meet our staff.

Travel to Moalboal: Travel to Cebu City (Mactan International Airport) is usually a 1 1/4 hour domestic flight from Manila. At the airport, once you meet your driver upon exiting baggage area and customs, our staff will load your luggage. Our driver should be wearing a blue Neptune polo shirt and will usually have a sign with guest or group name. The private van or car will usually stop at a service station for refreshment.

Travel to Santander: Travel to Dumaguete City (Sibulan Airport) is usually a 1 1/4 hour domestic flight from Manila followed by a 20 min boat ride. At the airport, once you meet your driver upon exiting baggage area and customs, our staff will load your luggage. Our driver should be wearing a blue Neptune polo shirt and will usually have a sign with guest or group name. When you reach Santander/Cebu the resort is 5 min from the pier.

Alternative you can start your trip by visiting Moalboal first. Then we can bring you down to Santander with one of our drivers. Or Vice versa of course, start your trip in Santander. Then we can bring you up to Moalboal with one of our drivers. There are both vans and cars for these trips. Just let us know how many people you are for each trip.

Manila Airport & Flight Information

Terminal 1: Also referred to as 'NAIA' handles most international flights

Terminal 2: Also referred to as the 'PAL Terminal' has two wings – domestic and international. These terminals exclusively handle all Philippine Airlines (PAL) Flights

Terminal 3: Handles all Cebu Pacific flights as well as ANA, Air Asia, Cathay Pacific, Delta, Emirates, KLM and Singapore Airlines

Connections between terminals requires land transfers – our reservations team will advise on transfer times and options.

Guests connecting between a Philippines Airlines (PAL) international flight to a Philippines Airlines (PAL) domestic flight (or vice-versa), i.e. PAL to PAL with same day transit, will be directed to PAL transfer services and do not need to transit between terminals via public roads. Please follow PAL staff directions. This transition shortens the inter-terminal transfer time, but also means that Neptune Diving Resort Philippines staff cannot meet you for your inter-terminal transfers. Please be sure to check your luggage through to your final destination, if other than Manila.

Terminal Fees/Taxes: There is an international terminal fee of Php750 (approx. \$15) when you leave the Philippines. This fee is included in your international ticket and no longer has to be paid in cash. The domestic terminal fee in Manila is Php200 (approx. \$4) and is likewise included in the purchase of all tickets. Provincial (Dumaguete, Cebu and Puerto Princesa) domestic terminal fees are approximately P150 (\$3) and have to be paid in cash. If Neptune Diving Resort Philippines books your transfers within the Philippines to include your domestic round trip economy tickets then these domestic terminal fee are included in the ticket price. If you arrange your own domestic airline reservations then you are responsible for arranging payment of the terminal fees.

Carry-On Luggage Restriction: Philippines Office for Transportation Security has issued new rules that include 'Scuba Diving Equipment' (including regulators) on the list of blunt instruments that are not to be in carry-on/cabin baggage on flights originating within the Philippines. Please ensure that all scuba equipment is secured within checked-in baggage on all domestic flights and on all departing international flights.

Luggage Claim Tags: You will be given tags for each piece of check-in luggage at the check-in counter. When you get to the Dumaguete airport do not claim your luggage but give these tags to our representative and we will collect your bags. If you are traveling with a group your group leader may collect them all after check-in.

Check-in Baggage Allowance and Excess Baggage with Domestic Airlines

For Cebu Pacific our domestic tickets include 32 Kg/70 lbs. This can be upgraded to:

40 Kg/88 lbs total - \$50 round trip add on 55 Kg/121 lbs total - \$105 round trip add on 60 Kg/132 lbs total - \$115 round trip add on 70 Kg/154 lbs total - \$130 round trip add on 80 Kg/176 lbs total - \$150 round trip add on

For PAL our domestic tickets include 20 Kg/44 lbs. This can be upgraded to:

25 Kg 55lbs total - \$22 round trip add on 30 Kg/66 lbs total - \$40 round trip add on 35 Kg/77 lbs total - \$50 round trip add on 40 Kg/88 lbs total - \$70 round trip add on

Note: Passport names and date of birth must be received at least 90 days prior to arrival to book domestic flights. Confirmation of upgraded weight requirements requires 4 days advance notice of flights. Maximum weight per bag cannot exceed 30 Kg/66 lbs.