

Paying At The Resorts

What Is The Local Currency?

The local currency is the Philippines Peso (Php).

Personal/incidentals charges at the resort are billed in pesos.

USD cash may be accepted at some local establishments and at the airport for terminal fees.

How Can I Make Payments?

Payments can be made using either cash or credit cards. All major currencies are accepted (based on the daily exchange rate) but change due will be given in pesos only.

We do not offer foreign exchange services at the resorts.

Are There Additional Charges For Using Credit Card?

There are no resort charges for using credit cards for services and/or purchases, though your credit card may charge a foreign transaction fee. We accept VISA, MASTERCARD or AMERICAN EXPRESS.

Do You Accept WeChat and AliPay

Yes. You can settle your incidental charges with WeChat or Alipay.

Can I Pay Tips On Credit Card Or Withdraw Cash?

We cannot provide cash advances on credit cards and we cannot process tips/gratuities by credit card.

Are There ATM Machines?

There is an ATM machines in Moalboal and in Santander. However, we suggest you do not rely on ATM machines outside of Cebu City and Dumaguete City as the machines are prone to technical failure, may be out of cash or may not support your card.

Payments

Neptune Diving Resorts Philippines accepts payment by;

1. Bank deposits via TransferWise - TransferWise online transfer service.
2. Online payments-deposits via Stripe - Stripe online financial service.

Bank Deposits

Bank Transfer

ALL PAYMENTS made by bank transfer should be made to the following Cebu Neptune Diving Adventure, Inc. TransferWise - TransferWise online transfer service: (absolutely no other account)

Please deposit your payments to any of the following bank accounts with the corresponding currency. Upon deposit/payment, please inform by email (Neptune Diving Resorts Philippines) of your payment details.

1. EUR EURO ACCOUNT

ACCOUNT HOLDER: Cebu Neptune Diving Adventure, Inc.
BANK CODE (SWIFT/BIC): TRWIBEB1XXX
IBAN: BE44 9671 5685 6945
BANK ADDRESS: TransferWise Europe SA
Avenue Marnix 13-17
Brussels 1000
Belgium.

2. USD DOLLAR ACCOUNT

ACCOUNT HOLDER: Cebu Neptune Diving Adventure, Inc.
ACCOUNT NUMBER: 9600000000249792
ROUTING NUMBER: 084009519
ACCOUNT TYPE: CHECKING
BANK ADDRESS: TransferWise
19 W 24th Street
New York 10010
United States.

3. GBP POUND ACCOUNT

ACCOUNT HOLDER: Cebu Neptune Diving Adventure, Inc.
IBAN (To Receive GBP From UK Only): GB20 TRWI 2314 7054 3953 07
ACCOUNT NUMBER: 54395307
UK SORT CODE: 23-14-70
BANK ADDRESS: TransferWise
56 Shoreditch High Street
London E1 6JJ
United Kingdom

4. SGD DOLLAR ACCOUNT

ACCOUNT HOLDER: Cebu Neptune Diving Adventure, Inc.
BANK CODE: 7171
ACCOUNT NUMBER: 885-074-565-33
BANK NAME: DBS Bank Ltd
BANK ADDRESS: DBS Asia Central, Marina Bay Financial Centre Tower 3
12 Marina Boulevard
Singapore 018982

5. AUD DOLLAR ACCOUNT

ACCOUNT HOLDER: Cebu Neptune Diving Adventure, Inc.

BSB CODE: 802-985

ACCOUNT NUMBER: 616351454

BANK ADDRESS: TransferWise

36-38 Gipps Street

Collingwood VIC 3066

Australia

6. NZD DOLLAR ACCOUNT

ACCOUNT HOLDER: Cebu Neptune Diving Adventure, Inc.

ACCOUNT NUMBER: 02-1290-0554590-000

BANK ADDRESS: TransferWise

56 Shoreditch High Street

London E1 6JJ

United Kingdom

7. CAD DOLLAR ACCOUNT

ACCOUNT HOLDER: Cebu Neptune Diving Adventure, Inc.

ACCOUNT NUMBER: 200110059808

INSTITUTION NUMBER: 621

TRANSIT NUMBER: 16001

BANK ADDRESS: TransferWise Canada Inc.

99 Bank Street,

Suite 1420 Ottawa ON K1P 1H4

Canada

NOTE: For security reasons, we DO NOT accept bank transfers to any other bank account.

Online payments/deposit via STRIPE payments.

Upon receipt of payment, you will receive the following, (1) a Neptune Diving Resorts Philippines Voucher, (2) a detailed trip itinerary, and (3) Airline tickets (as required).